

Republic of Namibia Office of the Prime Minister







FOREWORD BY THE PERMANENT SECRETARY

It gives me immense gratification to present the Annual Plan for the Financial Year 2018/19. This Annual Plan is unique due to the substantial transformation which has necessitated improvements to existing projects and integration of new ones.

The mandate of the Office of the Prime Minister (OPM) is to uplift the ethos of the Public Service of Namibia by ensuring efficiency, effectiveness and accountability. These elements can only be realized through a comprehensive plan which is supported by a robust monitoring and evaluation mechanism.

OPM is firm in its role to facilitate the implementation of all government reforms through the Performance Management System (PMS) which gives high priority to service delivery. The integrated manner in which the key aspects of the plan were constructed should consciously be followed during the implementation stage. Our roadmap is unambiguous, and with the capable and dedicated staff, and resources at hand, success is certain. Therefore, working closely with our stakeholder community, we anticipate another year of great accomplishments.

Finally, I wish to take this opportunity to thank the management and the entire staff of OPM for their commitment and it is satisfying to acknowledge them for always remaining focused on the tasks at hand. Without your commitment and support, this Annual Plan could not have been a reality.

I therefore, endorse this Annual Plan (AP) of the Office of the Prime Minister for the financial year 2018/19.



LIST OF ABBREVIATIONS

AA	Affirmative Action
BPR	Business Process Re-engineering
CS	Cabinet Secretariat
CSS	Citizen Satisfaction Survey
CSF	Critical Success Factors
DAITM	Department of Administration & Information Technology Management
DDRM	Directorate of Disaster Risk Management
DRM	Disaster Risk Management
DRR	Disaster Risk Reduction
DPSIR	Directorate of Public Service Innovation and Reforms
DPSITM	Department of Public Service Information Technology Management
DPSM	Department of Public Service Management
EDRMS	Electronic Documents and Records Management System
e-GSAP	e-Government Strategic Action Plan
РМВ	Prime Minister's Bureau
PMS	Performance Management System
POBCS	Public Office Bearers Commission Secretariat
GIPF	Government Institution Pension Fund
GRN	Government of the Republic of Namibia
HCMS	Human Capital Management System
HPP	Harambee Prosperity Plan
ICT	Information and Communications Technology
KPI	Key Performance Indicator
LAs	Local Authorities
M&E	Monitoring and Evaluation
MDGs	Millennium Development Goals
MP	Member of Parliament
NAMVAC	Namibia Vulnerability Assessment Committee
NDP	National Development Plan
NIPAM	Namibia Institute of Public Administration and Management
OD	Organisational Development
O/M/As	Offices, Ministries and Agencies
OPM	Office of the Prime Minister
PMB	Prime Minister's Bureau
PMS	Performance Management System
PS	Permanent Secretary
PESTEL	Political, Economic, Social, Technological, Legal, Environment
RCs	Regional Councils
SO	Strategic Objective
SP	Special Projects
ST	Strategic Target
VAA	Vulnerability Assessment and Analysis

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1. INTRODUCTION

1.1. Background

The Office of the Prime Minister (OPM) is mandated to coordinate the Executive Function in Parliament, the work of Cabinet, and Public Service, for a result-driven service delivery to citizens. In order to achieve this noble goal, OPM has developed a more integrated Annual Plan (2018/19) built on the aspirations articulated in its Strategic Plan (2017 -2022). The process of developing the current plan was guided by the standards set by the Government of the Republic of Namibia, within the parameters of the national development agenda as implemented through the National Development Plan (NDP5). Having aligned this year's plan to amongst other NDP5, MTEF, Harambee Prosperity Plan (HPP) and Agenda 2063, the Office of the Prime Minister aims at driving performance in the entire public service more productively.

The structure of this plan encompasses six core components. These include the introduction, high level statements, strategic objectives, targeted outputs, key performance indicators (KPI) and their supportive activities. The magnitude of the deliverables in the plan requires a thoughtful configuration of knowledge, skills and attitude. Therefore, a robust capacity building programme remains a further assignment to all managers. Monitoring and Evaluation (M&E) should be at the heart of every project and programme implementation. OPM will benefit from M&E through the provision of timely feedback or warnings of when activities and their results deviate from expectations. Such periodic/quarterly reviews will determine whether the intentions of the projects are still relevant, and subsequently, informs the general improvement of future planning and performance.

1.2. Purpose of Annual Plan

The main purpose of this Annual Plan is to specify the actions to be undertaken at Department/Directorate/ Divisional(s) level to address each of the top OPM issues and to achieve each of the associated strategic objectives. The annual plan serves as a guide towards the implementation of the five years strategic plan which is being broken-down into yearly plans. It helps in prioritizing strategic initiatives to be implemented each specific year based on the human and financial resources available.

It helps the Office of the Prime Minister to determine who will complete each action and within a specified timeline. In other words it helps the OPM assign individual and group responsibilities to initiatives/tasks/action steps. It serves as a direct input to the individual Performance Agreement. Overall, it helps OPM to ensure that every staff member within the Office of the Prime Minister knows what needs to get done, coordinates their efforts when getting it done and can keep close track of whether and how it got done.

Furthermore, the annual plan uses the Office of the Prime Minister's strengths and helps to put the Office of the Prime Minister in the best possible position to discharge its Mandate and Mission in a dynamic environment. It also devises steps to ensure that the Office of the Prime Minister's weaknesses are minimized and/or turned into its strengths and opportunities.

2. HIGH LEVEL STATEMENTS

2.1. Our Mandate



To coordinate the Executive Function in Parliament, the work of Cabinet, and Public Service, for a resultdriven service delivery to citizens

2.2. Our Vision



A better Namibia that is driven by an innovative and citizen-centric Public Service.

2.3. Our Mission



To act as centre of expertise that transforms, facilitates, coordinates and capacitates public service for effective service delivery

2.4. Core Values

Accountability	Taking responsibility for our actions
Integrity	Being honest and ensuring systems and procedures are rules compliant
Accessibility	Making ourselves available at all times to meet customer expectations
Transparency	Our decisions are overt and not open to criticism
Responsiveness	Providing services when they are needed
Innovative thinking	Always looking for solutions to our challenges
Diversity and equality	Treat others with respect and in a manner that we would want to be treated

3. STRATEGIC PILLARS AND STRATEGIC OBJECTIVES

3.1. Strategic Pillars

P.1	Public Sector Transformation				
P.2	Public Service Delivery				
P.3	Open Government				
P.4	Risk Management				
P.5	Operational Excellence				

3.2. Strategic Objectives

SO1	Champion and institutionalize Innovation			
SO2	Ensure effective leadership and good governance			
SO3	Accelerate performance improvement in the public service			
SO4	Leverage E-Governance and ICT infrastructure			
SO5	Promote responsiveness and accountability to citizens			
SO6	Effectively coordinate Disaster Risk Management			
SO7	Enhance organisational performance culture			

3.3. Linkage of Strategic Pillars to Strategic Objectives

Strategic Pillars	Strategic Objectives	
P.1 Public Sector Transformation	SO1 Champion and institutionalize InnovationSO2 Ensure effective leadership and good governance	
P.2 Public Service Delivery	SO3 Accelerate performance improvement in the public service	
P.3 Open Government	SO5 Promote responsiveness and accountability to citizensSO4 Leverage E-Governance and ICT infrastructure	
P.4 Risk Management	SO6 Effectively coordinate Disaster Risk Management	
P.5 Operational Excellence	SO7 Enhance organisational performance culture	



Republic of Namibia Office of the Prime Minister

4. OPM ANNUAL PLAN MATRIX

Budget (N\$'000)	Dev't Operational	20, 233				
Budget	Dev't					
Responsible	Unit	Cabinet Secretariat, Policy Analysis and Coordination				
Action	Steps	 Provide professional and technical support to cabinet and cabinet committees weekly (30%) Hold monthly implementation review meetings (30%) Produce bi-annual implementation feedback reports (40%) 				
	Q4	100%				
gets	Q3	100% 100% 100%				
Targets	Q2	100%				
	Q1	100%				
Raseline	Dascillo	%0				
KPI	Type	% Of Coordination of coordination of policy initiation, of policy initiation, formulation and making monitoring. Absolute process monitoring.				
Indicator	Definition					
KPI						
Outnut	mdmo	Lion				
Project	1011	Policy coordination, Policy monitoring and improved evaluation				
Strategic Dbjectives		SO2 Ensure effective leadership and good governance				

Department Cabinet Secretariat, Policy Analysis and Coordination

(0(
Budget (N\$'000)	Operational			18, 515			
Responsible Unit	Dev't		Directorate Organisational Development And Grading	Directorate Human Resources	Development and Planning		
	Action Steps	Produce a monitoring report on Implementation of nine (9) Strategies as per the directive and determine the wage bill as a percentage (%) of appropriated budget.	 Monitoring of staff movement HCMS HCMS Transparency in wage negotiation DSA and overtime Public service training PMS O&E Investigation and Analysis Early retirement PSEMAS 	 Coordinate the submission of the OMA's reports Analyse statistic reports Produce the reports and submit to SC Submit report /Policy to SC Submit to PM for and PSC. Submit to PM for approval. 			
			σ	m	100% 100%		
Targets	Q4		ω				
Tan	Q3		σ	3 60%			
	Q2		3	3 33			
Rasolino	01		σ	3 10%			
	KPI Type		Absolute	Absolute	Incremental		
Indicator	Definition	Reports on Monitoring	the effectiveness of the implementation of 9 strategies in Containing Wage Bill	OMA's HRP statistics reports produced (Vacancies, retirement, additional, statistician of the qualification)	Progress toward finalisation of the HRD policy Review		
	KPI		# Of Reports on Wage Bill Containment produced	# of reports on OMAs' HRP Statistics produced	% of progress made on the review of HRD Policy		
	Output		Public Service Wage Bill contained	Public Service HRP statistics produced HRD Policy Reviewed			
	Project		Wage bill containment strategy	Human	Resource Management		
Stratagic	Objectives		SO2. Ensure effective le: governar	ste performance n the Public Service			

Department Public Service Management

	-										
Budget (NS'000)	Dev't Operational				15, 478						
Budg	Dev't										
Responsible	Unit				Directorate	Improvement					
Action Stone	Action Steps	 Validates the identification of processes by OMAs Facilitate and provide training on BPR framework as per OMAs' request Provide technical Provide technical 		1. Coordinate the OMAs Quarterly & Annual Performance Review including Ministers and Permanent Secretary.	 Consolidate the OMAs Performance Review Reports 	3. Present Consolidated Report to PS.	 Design survey tools Engage NSA Consult stakeholders and create awareness 		 Carry out the survey 		
	Q4		1			-					
Targets	Q3		I			-			10% 20% 30% 40%		
Tar	Q2		1		-		20%				
	Q1		ı		-		10%				
Dacolino	basenne		-1		4		0%0				
	Type	Progress reports on BPR produced bi-annually.			(PMS) Quarterly performance review reports produced (OMAs, Minister's &PSs Performance Reports)			The process made toward the PMS survey			
Indicator	Definition										
KPI		# of progress reports on BPR produced bi-annually			# of Public Service Performance Reports		% progress made in conduct PMS survey				
Output			Performance improvement in Public Service coordinated and monitored.								
Project					Public Service Performance	Improvement (PMS & BPR)					
Strategic	Strategies Objected in the public service CO3. Accelerate Performance improvement in the public service										

Department Public Service Management Cont...

	al						
Budget (NS'000)	peration		13, 364		17, 350		
Budget	Dev't Operational						
Responsible			Directorate Organisational Development And Grading		Directorate Benefits and Industrial Relations		
A 241 222 C 42222	Action Steps	 Conduct research and preparation of the draft policy (Q 1) – 80% Consult stakeholders and senior management (Q 2) – 90% Submit for approval (Q 3) –100% 	 Prepare implementation plan Seek for technical support Consult stakeholder Conduct structure analysis Present findings to stakeholders Seek approval 	 Engage an Expert from ILO (10%) - Q1 Consult on the terms of reference of the project (20%) - Q2 Consult stakeholders and senior management (30%), - Q3 Do research (50%) - Q4 	 Finalise Public Service Bill (Q1- 93%, Q2-94%, Q3-95%, Q4-96%) Review HOSSM Policy (Q1-90%, Q2-100%) Develop Integrity Policy (Q1-85%, 90%, 100%) Review Misconduct Policy (Q1-100%) Develop Understudy Policy (Q1-100%) Review Official Cellphone Policy (Q1-90%, Q2-100%) 	 Coordinate the submission of declaration of interest reports from OMAs/RCs (50%) Consult Hon. Prime Minister Evaluate and produce overall Public Service Report (100%) 	
	Q4			50%	98%	60% 100%	
Targets	G3	90% 100%	1	30%	98%		
Tar	Q2	%06	0	20%	98%	40%	
	<u>6</u>	80%	0	10%	96%	20%	
-	Saseline	%0	0	0%0	86%	%0	
T TT TT TT	KPI 1ype Baseline	Incremental	Absolute	Incremental	Incremental	Incremental	
Indicator	Definition	JEG policy developed	OMAs/RCs structures analysed in line with their strategies/ mandate	Job occupations reviewed, classified and mapped with ISCO-08	Development and review of HR regulatory frameworks	Analysis of private interests of staff members and develop report	
17.DT	N/1	% Of work done on the development of the JEG policy	# Of OMAs/ RCs structures reviewed	% Of work done on the review of the job categories and classification	% Development and review of HR regulatory frameworks	% of progress made towards the development of the declaration report	
,tO	Output	Job Evaluation and Grading Policy developed OMAs/ RCs structures reviewed		Job Categories and Classifications reviewed	HR Regulation framework developed	Report on declaration of private interests produced	
D	Project		lanoitsatine tnomqolo		o snoitions of Conditions of		
Strategic	Objectives				rofrate perforn the Public		

Department Public Service Management Cont...

Budget (N\$'000)	Operational									
Budge	Dev't									
Responsible	Unit				Directorate Benefits and Industrial	Kelations				
	Action Steps	1. Review NAPWU & NANTU Agreements (Q1-85%, Q2-90%, Q3-95%, Q4-100%)	 Develop Policy on Engagement Status of Persons on training Level (Q1-30%, Q2-50%, Q3-70%, Q4-100%) 	 Review RM and RD 030 to ensure all elements are included and responsibilities identified (50%) 	 Distribute element list/ issued to relevant units for updating where applicable (50%) 	3.Draft BIR guidelines taking into account the training manual (60%)	4. Submit for scrutiny to all units involved (70%)	5. Implement as internal work document (100%)		
	Q4			100%						
Targets	Q3			90% 		50% 100%				
E	Q1 Q2			54% 70%		20% 50%				
:	baseline C			53% 54		2 20%				
KPI	Type Bas			Incremental 5		Incremental				
Indicator	Definition		Progress towards development and review of In review of Renuneration & Industrial Relations Policies				BIR Super-user guidelines developed			
	КИ	% Development and review of Remuneration & Industrial Relations Policies				% of progress made towards the development of BIR Super-user guidelines				
	Output		Remuneration & Industrial Relations	Policies developed and reviewed	BIR Super-user guidelines developed					
	Project	Remuneration and Industrial Relations								
Strategic	Objectives	ni tnəməvorqmi əənsmroteq performance the Public Service								

Department Public Service Management Cont...

	Budge	Dev't	
	Responsible	Unit	
	Antion Stone	Actual Steps	Development and coordination of the Implementation of: 1. e-Death Notification System-Q2 2. Forestry Permits: Transport -Q3 3. Forestry Permits: Marketing -Q3
		Q4	-
<u>(</u>	Targets	Q3	0
NTIS	Tar	Q1 Q2 Q3 Q4	-
it (DP			ı.
agemen		baseline	0
logy Mani	VDI Tuno	with type baseline	Incremental
Department of Public Service Information Technology Management (DPSITM)	Indicator	Definition	# of keyProgress madeGovernmentin creating andGovernmentcoordinatingonlinethetheservicesServicesimplementationdevelopedof 4 new
ce Inform:	IC DI		# of key Progress Government coordinat online the Services implemen developed of 4 new
ıblic Servi	Outant	Output	Services # of key and Governme Processes online automated Services develope
nent of Pu	Strateoic During Outnut	Tulett	
Departm	Strateoic	Objectives	

4. Permit for Trophy Hunting =Q4

Online services

Develop two (2) new websites in Q2 & Q4 and modernise 8 Websites for OMAs, RCs and

1.Register project and gather

Local Authorities:

website requirements 2. Complete and Sign off

ε

2

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2

40

Absolute

modernised

and

developed

and

transformed

Websites

websites

of

development

websites

of new

improved

the number of new websites

Increase in

Design Phase

3. Complete and Sign off Development Phase

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Directorate Solutions Architure

Requirements Phase 2. Complete and Sign off

Complete and Sign off

3. Complete and Sign off 4. Complete and Sign off

Design Phase

Development Phase

0

0

0

Absolute

sectors.

established

established

Increase in the number of service

GRN Portal

No. of

GRN Portal

service sectors

Service sectors improvement in resolution time

based on the agreed OLA &

95%

90%

80%

70%

60%

Incremental

meeting and SLA

requests solved within their

Implemented 1 in OMAs

OLA

progress made in

% of

% of Service desk

Service

Desk

agreements.

defined OLA and SLA

SLA to ensure incremental

1. Sign off the OLA & SLA

2. Monitor and evaluate

Testing Phase 5. Transition Product to Live

environment

Operational

et (N\$'000)

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SO4. Leverage e-Governance and ICT infrastructure

Service Automation

Budget (N\$'000)	Dev ³ t Operational		49, 377		
Buc	Dev'				
Resnonsible	Unit	Directorate Technical Support and Network Services	Directorate Quality Assurance, Standards, Skills Development &Co- Ordination		Directorate Solutions Architure
2	Action Steps	 Reginal Hubs (POPs) Guidelines; Guidelines; 1. Consult stakeholders (25%) 2. Develop procedure and guidelines for the connection to the Regional Hub [POPs] (25%) 3. Final consultation with stakeholders (25%) 4. Obtain approval (25%) Guidelines; 1. Develop the draft Security Framework (60%) 2. Consult with key Stakeholders (10%) 	 Develop IT Policy Standards, Guidelines and Procedures for IT Service Management (ITSM) (10%) Q1-Q2 Adopt IT and Compliance Framework (5%) Q1 Training of key personnel in OMAs on ITSM Standards, Guidelines and Procedures (5%) (10%) Q4 Coordinate the Implementation of IT Policy 2017 ITSM Standards, Guidelines and Procedures (5%) Q4 	 Consult stakeholders 75% Obtain approval 90% 	 Develop data collection and analysis Data Collection and Analysis Draft Report and Recommendation
	Q4	%06	50%	%06	50% 100%
gets	Q3	75%	45%	80%	50%
Targets	Q2	50%	40%	75%	40%
	Q1	25%	30%	20%	25%
:	Baseline	0	20%	60%	10%
KPI	م	Incremental	Incremental	Incremental	Incremental
Indicator	Definition	Progress made development of Regional HUBs guidelines and GRN Security Guideline	Progress made in the coordination of the implementation of the IT Policy Directives within the Public Service	% of progress made with the revision of the e-Government Policy of 2005.	% Progress made in the review of the cGSAP 2014/18
	KPI	% Progress in the development of Regional HUBs guidelines and GRN Net Security Guideline	% Progress made in the coordination of the IT Policy Directives implemented within the Public Service	% of progress made with the revision of the policy	% Progress made in the review of the eGSAP 2014/18
	Output	Regional HUBs (POPs) and GRN Net Security Guidelines developed	Directives of the IT Policy implemented within the Public Service	E-Government Policy for the Public Service of Namibia Revised	eGSAP 2014/18 Reviewed
	Project	Government Regional office Connectivity	IT Policy implementation		
Strategic	Objectives		4. Leverage e-Governance and ICI in	OS	

Department of Public Service Information Technology Management Cont...

Budget (NS'000)	Operational		6, 475	
Budg	Dev't			
Doenoneihlo	Unit		Directorate Public Service Innovation & Reforms	
	Action Steps	 Monitor and coordinate policy development process (20%); Provide logistical support to consultant (40%) Q1; Assist with Regional Consultations and benchmarks (50%) Q2; Assist with policy validation workshop (75%) Q3; and Seek input from relevant stakeholders and approval from PM (90%) Q4. 	 Conduct desktop research (5%) Q1; Draft Strategy (30%) Q2 & Q3; Consult stakeholders (40%) Q4 	 Engage and collaborate Constitute a project committee Conduct desktop research Draft Cabinet Memorandum
	Q4	%06	40%	20%
Targets	Q 3	75%	30%	10%
Tarş	Q2	50%	20%	5%
	Q1	40%	10%	0%0
	Baseline	20%	0%0	0%0
KPI		Incremental	Incremental	Incremental
Indicator	Definition	Public Service Innovation Policy finalised	Development of Public Service Knowledge Management Strategy	One-Stop- Centre Framework Developed
	KPI	% Progress toward the finalization of the innovation policy.	% Progress toward the development of the Knowledge Management Strategy (KMS)	% Progress in development of One- Stop Centre Framework
	Output	Public Sector Innovation Policy finalised.	Knowledge Management Strategy (KMS) developed	One-Stop- Centre Framework developed
	Project	Innovation policy coordination, monitoring and evaluation	Knowledge Management Strategy	OneStop- Service Centre
Strateoic	Objectives	noitevonni bne emrofer seivres sildu ^q		SO3 Accelerate performance improvement in the public service - P2.1

Directorate Public Service Innovation & Reforms (DPSIR)

(000.SN	Operational								
Budget (NS'000)	Dev't O	1. Constitute an advisory Citizent Reports Reports							
Responsible	Unit				Directorate Public Service Innovation & Reforms				
A ation Stance	Action Steps	1. Constitute an advisory committee on the roll-out of online feedback throughout the Namibian public service;	2. Communicate nature of the project to all OMAs, including identification of focal persons and key stakeholders;	3. Develop an integrated set of guidelines for processing online feedback and the content of suggestion boxes;	 A. Standardize the online feedback from Suggestion Boxes, including meetings with key stakeholders and focal persons from various OMAs; 	5. Standardize feedback through training.	6. Convene 3 focal persons' meetings;	7. Create awareness of suggestion boxes amongst the public.	8. Compile a consolidated feedback reports on suggestion box and online feedback
	Q4								
Targets	Q3				-				
Tai	Q2				-				
	6				-				
Dacolin	Baseline				4				
KPI	Type								
Indicator	Definition			Reports	produced on implementation of citizen feedback (suggestion box and online feedback)	rocupacy)			
IQN	NN								
0.14111	Output			Citizen feedhack					
Duciont	rroject				Citizens Feedback				
Strategic	Objectives		ensziti) o	ot vilidetuno		te Kespe	omor¶ .	SOS	

Directorate Public Service Innovation & Reforms; Cont...

Budget (NS'000)	Dev't Operational					22, 600					
Budge	Dev't			loped developed developed $developed$ $\left \begin{array}{c} eveloped \\ evelop$							
:	Responsible Unit					Directorate Disaster Risk	Management				
l	Action Steps	 Develop Multi Hazard Risk Profile in Place Compiling of draft Q1 	3. Finalization of draft zero of the document Q2	4. Stakeholders consultation Q3	5. Seek approval Q4	1. Review of the strategy	2. Conduct Consultative sessions	 Seek Approval of NAMVAC Strategic Plan 	1. Prepare an assessment plan/ schedule	2. Conduct livelihood VAA	Prepare livelihood VAA report
	Q4		80%				ı			ı	
Targets	03		70%				100%			1	
Tar	Q2		65%				75%			I	
	Q1		60%				40%			1	
	Baseline		50%				5%			0	
I	KPI Type		Incremental				Incremental			Absolute	
	Indicator Definition		DRR framework developed				Review of NAMVAC Strategic Plan		Conduct of	livelihood Vulnerability Assessment	Analysis
	KPI		% of DRR Framework developed				% Review of NAMVAC Strategic	Fian	د ٦	# 01 livelihood VAA	collarce
	Output	DRR framework and developed developed Strategic Plan Reviewed			Livelihood VAA conducted						
	Project					Disaster Risk	Reduction				
	Strategic Objectives		l.49 -7n9	៣១ខូតពន	M AsiA	1972rei(I ətsnibroo	oo ylavitos	209 E44		

Directorate Disaster Risk Management (DDRM)

1	_					
	(N\$'000)	Operational		100, 533		
		Dev't		5, 000		
	Responsible	Unit	Security & Risk Management	Internal Audit	Public relations	
	A ation Stone	Action Steps	1. Develop framework 2. Seek approval 3. Create awareness	 Conduct internal audit engagement planning Conduct Internal Auditing as per the auditing scope Produce an Internal Audit Report Present the Internal Audit Report to PS. 	 Development of Public Relations Plan Q1 (5%) Compile newsletter Q1-Q4 Update social media Q1-Q4 Compile media report Q1 Attend to media and public queries Q1-Q4 Assist with PM question time Q1-Q4 Produce quarterly reports on OPM suggestion boxes Strengthen organisational image Q1 – Q4 	
		Q4	r.	%06	95%	
)	gets	Q 3	100%	70%	95%	
Action Steps Responsible Unit Budget	Q2	95%		95%		
		Q1	95%	25%	95%	
·	-	Baseline	80%	25%	0%	
			Incremental	Absolute	Absolute	
)	Indicator	Definition	progress made towards development of Operational Risk and Security Framework	Progress in implementation Absolute of the audit plan	Develop & Implement the Public Relation Plan for OPM	
,	1/101		% of Operational Risk and Security Framework Developed	% Implementation of Audit plan.	% Development and implementation of Public Relation Plan	
	0t	Output	Operational Risk and Security Framework Developed and approved	Internal Audit Managed	Public Relation Plan developed & implemented	
	Ductoot	rroject	OPM operational Risk and Security Framework Development and operationalized	Internal Audit risk management	Public relations	
	Strategic	Objectives		tnomogeneM AsiA roteeri	SO6 Effectively coordinate D	

Permanent Secretary's Office - Special Projects & Programmes; Security & Risk Management; Internal Audit

(DAITM)
Management
n Technology
& Information
Administration &
Department

get (NS'000)	Operational				295, 925
Budş	Dev't				5, 000
Recnancihle	Unit	Administration & Information Technology Management	Administration & Information Technology Management	Administration & Information Technology Management	
tion Steps Lunit Responsible Lunit Devit Unit Devit Unit Devit Devit Devit Devit Devit Devit Devit Devit Directorates reviews & Management Consolidate departmental/ Information Directorates reviews & Management Coordinate the signing PAs and PAs reviews & Management Coordinate the budget execution of the budget control and monitor budget execution Compile audit statements Administration Prepare responses on DAG report Committee on Public Performance on Public Account Performance on Public Account Develop Departmental/ Develop Departmental/ Directorate plans Denatmental/	 Facilitate the conducting of Gender Situational Analysis in OPM. Develop Departmental/ Directorate plans Departmental/ Directorate implementation Boguarterly reviews Submit progress reports to MGECW Produce quarterly progress reports 				
	Q4	-	%66	-	
rgets	Q3	-		Budget budget budget budget budgetWo of budget budget ccountion are ccountionComple audit statements a 00% comple audit statements (15% 50% 75% (20% 75%) (20% 75%)Comple audit statements (20% 75%) (20% 75%)Comple audit statements (20% 75%)Comple audit statements (20% 75%) (20% 75%)Comple audit statements (20% 75%)Comple audit statements 	
Ta	Q2	-		0	
		-	15%	0	
	Baseline	4	%66	0	TOTAL
	KPI Type	Absolute	Incremental	Absolute	GRAND
Indicator	Definition	Coordination and consolidation of Annual Plan implementation review report	Level of budget execution rate		
	KPI		% of budget execution rate		
	Output	OPM performance improved	Budget Executed		
		OPM performance Improvement	Budget Execution	Gender Mainstreaming	
Strategic	Objectives		rganisational performance culture	о ээпкип .708	

RISK ASSESSMENT

1. Budget suspension/ cut

The implementation of this Plan hinges on adequate minimum funding of identified and planned Projects. Budget cuts and/or recalls remain a risk for as long as the current and necessary aggressive cost containment thrust is in place.

2. Skills Flight

Office of the Prime Minister develops expert skills and highly competent staff. The flight of critical skills from OPM into other OMAs and even into the private sector altogether remains a real threat to successful delivery of this Plan.

3. Stakeholder Cooperation

This Plan is highly stakeholder-driven.

NOTES

OTES			

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